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October 8, 1999

ATTORNEY DOCKET NO. 03384.0374

**Box PATENT APPLICATION**  
**Assistant Commissioner for Patents**  
**Washington, D.C. 20231**

Re: New U.S. Patent Application  
Title: METHOD, APPARATUS, AND ARTICLE OF  
MANUFACTURE FOR WEB-BASED CONTROL OF A  
UNIFIED MULTI-SERVICE COMMUNICATION SYSTEM  
Inventors: K Scott RAMEY, et al.

Sir:

We enclose the following papers for filing in the United States Patent and Trademark Office in connection with the above patent application.

1. Application - 43 pages, including cover sheet and abstract, and
2. including 5 independent claim(s) and 66 claims total.
3. Drawings - 6 sheets of informal drawings (Figures 1-6).

This application is being filed under the provisions of 37 C.F.R. § 1.53(f).  
Applicant s await notification from the Patent and Trademark Office of the time set for  
filing the Declaration.

Please accord this application a serial number and filing date.

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Attorney Docket No.: 03384.0374

The Commissioner is hereby authorized to charge any filing fees due and any other fees due under 37 C.F.R. § 1.16 or § 1.17 during the pendency of this application to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

By: William J. Brogan  
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WJB/jk  
Enclosures